

IPD Institute for Process Management and Digital Transformation

Cooperative Research of Affiliated Research Institutes

Sino-German Logistics Webinar 2023 Beijing Wuzi University

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Goals | After the presentation you will ...



- 1. understand the goals and selected success factors of cooperative research,
- know some concrete examples from the University of Applied Sciences
 Muenster, and
- 3. have taken away some impulses for own practice.

My curriculum vitae reflects my interest in cooperative research: 12 years non-academic work experience and, since the beginning of my professorship, parallel consulting.



Cooperative research as bridge between science and practice

Application-oriented research aims to transfer scientific findings into practice – but is not a one-way street.

Cooperative research as a great opportunity to create a link between science and corporate practice to learn together and from each other.

Cooperative research results in books for practitioners as well as scientific publications at international conferences

Experience from application-oriented research and consulting projects has been compiled as a guideline for the digital transformation of companies.



Digital Transformation of the Enterprise

Editorial with 20 contributions from practitioners from cooperating companies and scientists.



Practitioners' Handbook on Robotic Process Automation



Example 1 of cooperative research with students 2023 Scientific paper at a highly ranked conference*

H^{*}_TCSS

Hawaii International Conference on System Sciences (HICSS)

Approach

- **Providing a solution for a practical problem:** updating supply chain controlling at a German kitchen manufacturer, using value driver trees.
- Closing a research gap: How can it be empirically proven that KPIs have a factual relationship to each other or that one KPI is influenced by other KPIs?
- **Data provision by the company** and scientific evaluation of statistical correlations by the student.
- Benefit to the student: **instead of an extensive thesis**, a scholarly paper at a conference or in a journal will be accepted as an equivalent.



Example 2 of cooperative research with students 2023 Consulting project with students as basis for scientific paper* International Conference on Dynamics in Logistics (LDIC)

Approach

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- **Providing a solution for a practical problem:** optimizing a warehouse layout (33,000 sqm) with regards to travel distances and ergonomics (insulation materials manufacturer).
- **Closing a research gap:** differences between conventional Lean analysis tools versus Motion-Mining technology?
- **Consulting project with three students** for collecting data and gaining practical insights (6 months).
- One student compiled a **scientific paper based on the data** gathered as his thesis.



Sensors and bluetooth beacons to track

movements and postures in picking processes



Example 3 of cooperative research with students 2023 **Master thesis published as book**

PARADOR

Approach

- Providing a solution for a practical problem: high effort for customs declarations in government IT system for export shipments of a flooring manufacturer.
- Closing a research gap: What is an ideal process model for implementation of RPA in logistics?
- Internship at the company for programming the software robot and gaining practical insights.
- Authoring the **book based on the thesis** afterwards.

Jan Krakau Carsten Feldmann

Robotic Process Automation (RPA) in der Logistik

Vorgehensmodell zur Implementierung und Erfolgsfaktoren

Der Gabler

Motivation of corporates for cooperating in research projects

- Access to graduates as future employees;
 "war for talents" due to shortage of skilled employees
- Up-to-date know-how; critical view and "fresh" ideas
- Temporary personnel capacity: project implementation, high quality for little money
- Intensifying the contact to the university for establishing long-term partnerships

- Bonification via credit points for university courses
- Collecting data for thesis
- Inside view on potential future employers
- Income (approx. EUR 500 / month based on an internship contract with the corporate partner; depending on the company)

Motivation of students for cooperative research





- Motivated students who really learn something through practical application: transfer between theory and practice.
- Committed corporate partners who themselves contribute interesting ideas for new projects based on their experience with the university: ongoing partnerships
- Empirical data for scientific publications.
- Keeping in touch with the challenges of corporate practice

 instead of "living in the ivory tower of theoretical science ...

Motivation of scientists for cooperative research

Success factors for cooperative research projects with students

Clear agreements with no room for interpretation from day one:

- 1. How to create a win-win situation for all stakeholders (professor, students, corporate partner)?
- What exactly will be delivered as project results?
 What is out of scope?
- 3. Who is allowed to use the project outcome and how?
- 4. What data and working materials must be available at the start of the project?
- How will on-site support be organized?
 Motivated contact persons with sufficient capacity and interest in the project!

Summary of Key Insights

- Cooperative Research as a great opportunity to create a bridge between science and corporate practice to learn together and from each other.
- Organising cooperative research is not rocket science.
 The central success factor is a win-win situation for all participants to ensure long-term motivation.
- Doing is more powerful than wishing: gain your own experience with a small pilot project!!





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